

winkel

On line ordering portal user guide



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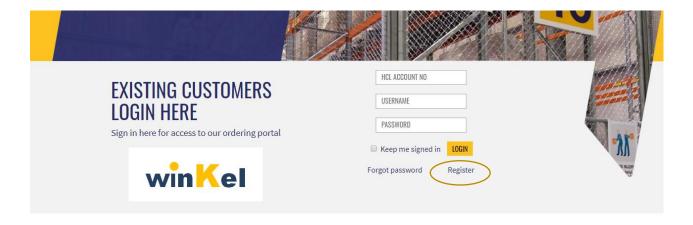
7 Dolerite Way, Pemulwuy, NSW, 2145 PO Box 6006, Seven Hills, NSW 2147
Tel -1300 364 586 Fax 1300 068 494
Email Client.Services@hcl.com.au

Thank you for your registration to the Healthcare Logistics online ordering webpage

Please read this **How To** manual before using the website.

To activate your account please go to https://www.hcl.com.au

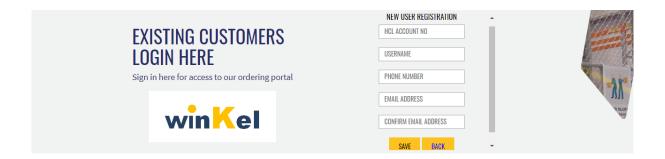
New User



Enter the Account Number and the User Name and email address you want to use



Phone number is optional



When complete, select



The following message will pop up



An email will be received with your login details



From: HCLWebsite@edis.co.nz
To: Conduit
Cc:
Subject: HCL - New user registration

Thank you for registering for the new Healthcare Logistics Website.
The old website is no longer available for use.

Please bookmark this website for future use.

Website address: http://www.hcl.co.nz/
HCL Account No: 179190
UserName: HCL User
Password: Y

Standard Login

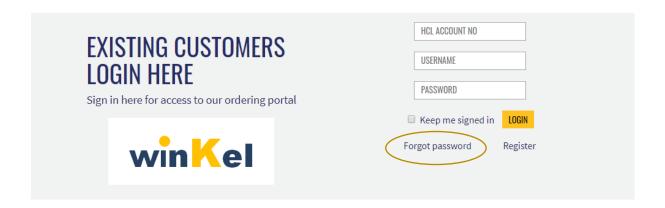
Sign In to the website using the Account Number, User Name and Password Registered.

EXISTING CUSTOMERS LOGIN HERE Sign in here for access to our ordering portal	HCL ACCOUNT NO USERNAME PASSWORD
winKel	☐ Keep me signed in LOGIN Forgot password Register



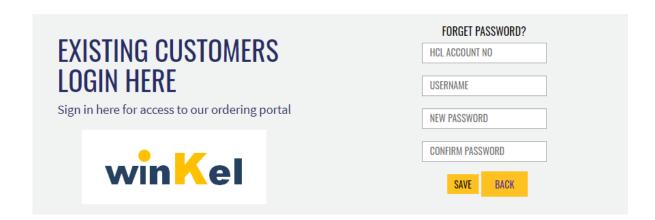
Forgotten password

If you have forgotten your password select I forgot my password

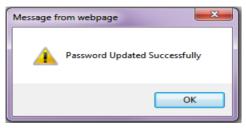


Enter either your HCL Account No/ User name and new password and repeat the new password.



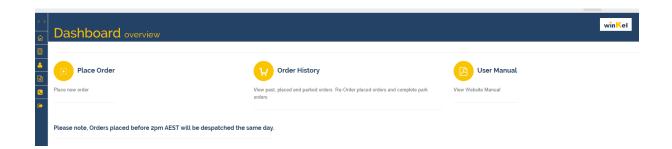






After you Login if there is something new and exciting happening, the Bulletin Board will popup. When you have read the message close it by selecting

You will then be taken to the Dashboard





User details

When logging in for the first time please go to the User Area and complete your details



This area will display your details



To update select ACTION



Update your information as required. The shaded areas User Name & HCL Account No cannot be updated.

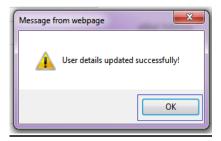




When complete, select



The following confirmation will appear

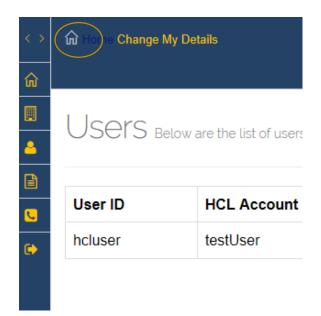


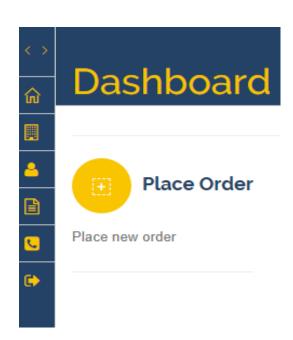
Select



Then select HOME take you back to Dashboard



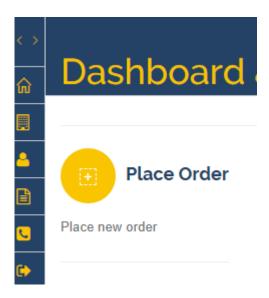






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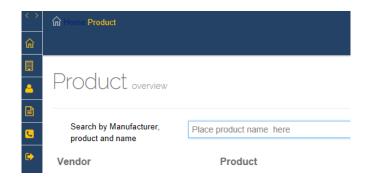
Placing an order Select Place Order



A list of all products will appear. You can either select from the materials or find the product you are seeking by using the search function to look up by manufacturer, product name or disease.

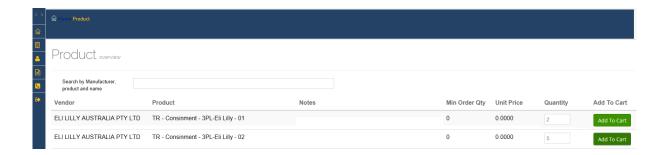
Product Overview

AUS





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Once you have pressed enter the quantity will appear in the shopping basket above



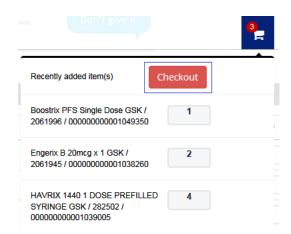
If you log out before the order you are working on has been parked or place it will still appear in the basket.

At any time you can hover over the basket and see what is in it.

Check out

Once you have all the materials you want in the basket hover over the shopping basket and select





A delivery address must be selected. If you have more than 1 linked to your account a dropdown box will appear at the end of the line. If not then the address linked to your account will appear.



Enter a purchase order number. Each number must be unique. If you use the same number all the time try adding the date to it to create a unique number



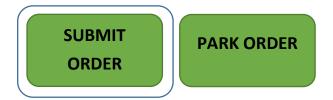
You can delete materials from the order by selecting the X Action



If you wish to add materials just change the value in the Quantity box. When complete' go back to the checkout.



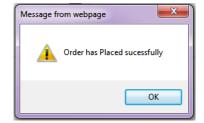
You have two options



If you are ready to place your order, select

SUBMIT ORDER

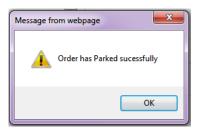
You will then receive a confirmation that the order has been placed



If you are not ready to place the order and would like to keep it for future use the select

PARK ORDER

You will receive confirmation the order has been Parked



Order History

To view past orders or look at what orders you have parked select Order History



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View past, placed and parked orders. Re-Order placed orders and complete park orders

Select if you want to have a look at Parked or Place orders

SUBMIT

ORDER



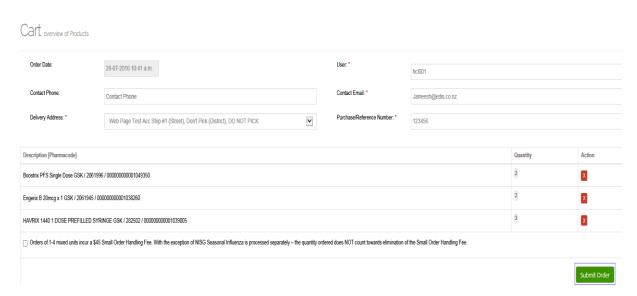
Parked Orders

Select View Order. You can print from this view by selecting the green box "Print Order" below.

Order No	Order Date	Order Lines	Entered by	Action
67890	25-08-2017 11:28 a.m.	3	HCL User	2

The order can be submitted from here by selecting on the blue box "View Order" and then selecting





The order can be deleted by deleting each line in the order.

Placed orders



This will show a list of orders placed with the latest one at the top.



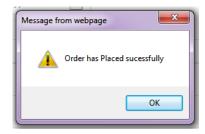




Enter a unique Purchase order number



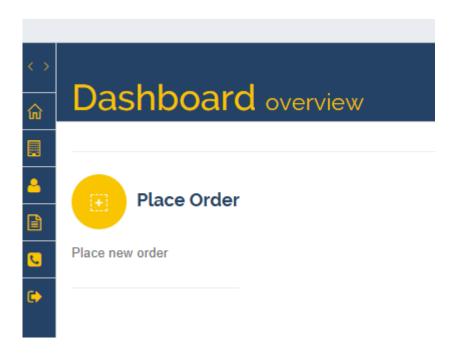
You will receive the following confirmation message



To Logout, select the drop down arrow next to your user name and select Log Out

You can contact HCL by email at any time by selecting Contact us from the side menu





Electronic Order Confirmation and Invoices

In a push to reduce our carbon footprint, order confirmations and invoices will be sent to the email address used to set this account up with.

If this is address is incorrect please send an email to <u>client.services@hcl.com.au</u> to advise the correct email address.

Please note only 1 email address may be used for both invoices and order confirmations

